

Booking information

Reservation:

Your reservation is guaranteed by a written confirmation and a deposit of 50% of the total package price up to 3 months until arrival.

Bank details:

Volksbank Offenburg e.G.
IBAN: DE69 6649 0000 0065 1253 07
BIC: GENODE61OG1

Cancellation:

A Cancellation is uncomfortable for both sides: We recommend to complete a travel cancellation insurance, as we have to charge a fee of 80 percent of the accommodation price in the event of a cancellation or change of reservation four weeks before the date of arrival, and 100 percent on arrival day if the room is not resold. Please note that we can only accept cancellations in written form. In the event of early departure, 50 percent of the unused arrangement price will be charged.

Arrival and departure:

Our rooms are available at the date of arrival after 3:00 pm. At departure day the rooms can be used until 11:00 am.
All rooms are non-smoking area.

Methods of payment in the hotel:

The Restaurant- and hotel invoices can be paid by cash or by credit / debit card like EC-Card, Master Card, Maestro, V-Pay and Visa.

Price:

Our prices are per person and night including comfortable benefits. Price differences result from the distinction in location, size and furnishing of the rooms. We reserve the right to adjust prices in the event of a VAT advance or other unforeseeable rise of costs.
For short bookings from Friday to Sunday, the main season prices always apply.

Local taxes:

Our tourist tax per person and night is currently the amount of EUR 1,90.

Gift voucher:

Gift voucher cannot be replaced without the original voucher. Gift voucher can be partly redeemed, no cash payout possible. It needs to be brought for redemption.

Internet:

Free of charge.

There is an internet terminal free of charge available in the basement of the mainbuilding. Wifi can be used in the lobby and the outside area. Several connection opportunities in the rooms are represented in our brochure.

Comfortable benefits

Breakfast buffet from 7:00 am until 10.30 am

Comfortable bathrobes and slippers

Usage of wellness area

Usage of fitness center

Mountainbike rental

Shuttleservice throughout Durbach

Arrangements:

Combined arrangements, which include overnights and treatments, are not changeable our payout as cash.

Parking:

Parking in our lot is available without charge and on own risk. Please keep in mind, that we cannot accept any liability for any damage caused.

Dogs-Animals:

Your animalistic friend is more than welcome. We ask for your understanding that dogs can only be admitted after prior registration with their own dog basket / dog blanket. The price per day without feed per animal: EUR 16,00. Please note that we reserve the right to charge a final cleaning fee. We kindly ask you to keep large dogs outside of our restaurants.

Place of jurisdiction:

Offenburg

Main adress:

Hotel-Restaurant Rebstock

Owner Volker Baumann e.K.

Halbgüttele 30

77770 Durbach

Phone 0781-4820

DE 270 895 095